

May 2022

Dear local resident,

Improving local roads - surface dressing work 2022

I am writing to let you know that we are planning to carry out surface dressing work to repair and maintain the road surface in your area on behalf of Derbyshire County Council.

Where is the work taking place?

We will be undertaking the work on Market Street and Station Road using a road closure. As shown on the map below.

When will this work take place?

The work on Market Street between Portland Road and Station Road will take place **Thursday 19 May** between **5am and 7am**. We will then return at a later date to undertake the white lining. The work on Station Road will take place on **Thursday 19 May** between **9 30am and 3 30pm**. We will then return at a later date to undertake the white lining. We will then be working on Market Street between Portland Road and Sookholme Road **Thursday 19 May** between **7am and 5pm**.

Please note that all our planned roadworks are subject to change due to weather conditions or unexpected circumstances. Any changes will be displayed on the yellow advanced warning signs.

How will this work affect traffic?

Signs will be put up on the road before starting the work and the work will be completed as quickly as possible.

Will there be access to my property/business?

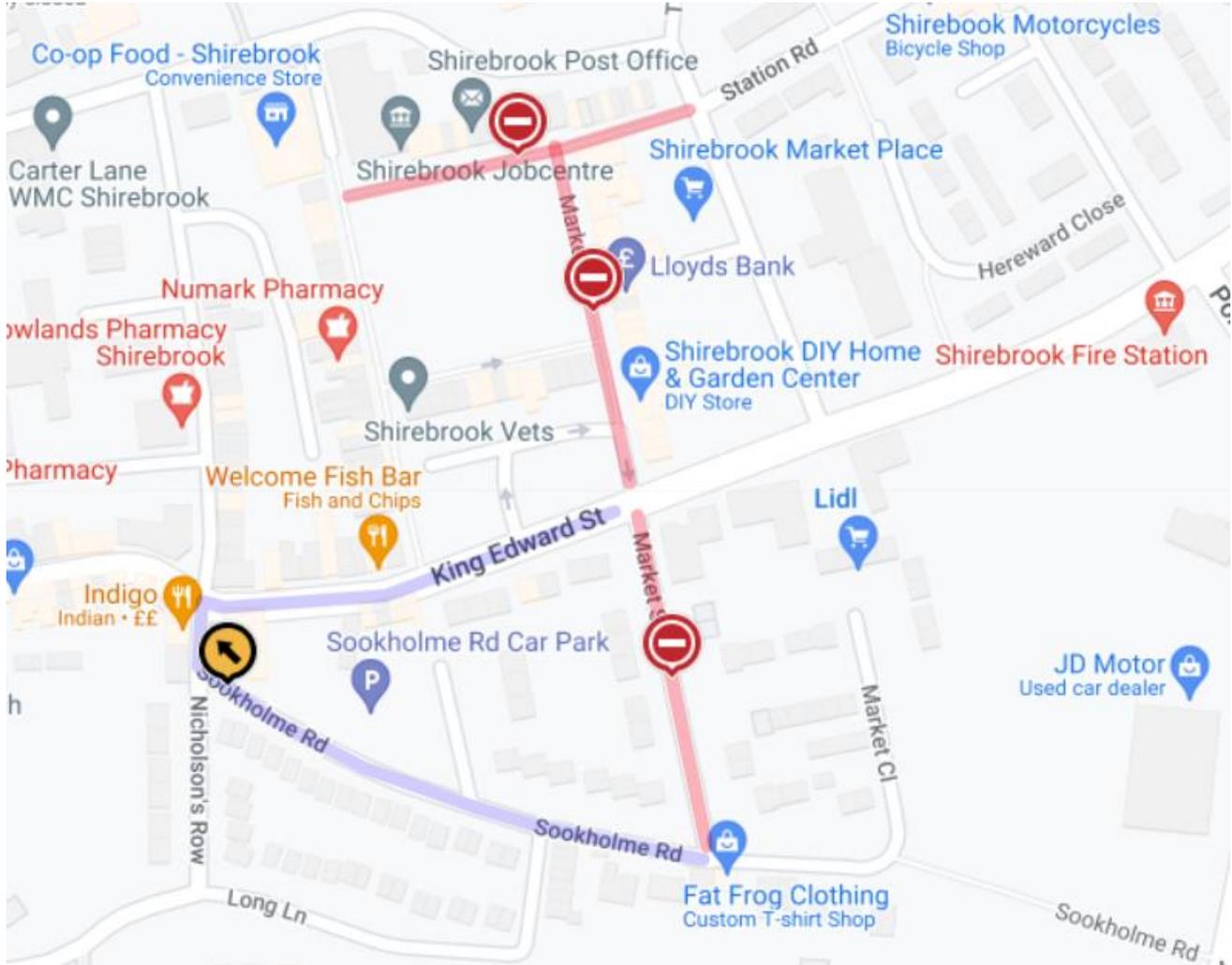
Yes, if you are looking to access a property or business within the closure, we will provide access for you. If the property or business falls outside the road closure a signed diversion route will be in place that can be followed.

We will have staff on site who are able to assist with access within the closure. Our priority is to keep you and our staff safe, this means that there may be a bit of a wait while we make the site safe for you to travel to your property.

During the closure access to the works area will be restricted to:

- Essential highway personnel
- Local residents who live and reside within the road closure
- Businesses located within the closure (if applicable)
- Pedestrians, dismounted cyclists and equestrians
- Emergency service vehicles

Where are the closures and what are the diversion routes?



How can you help us?

Please ensure vehicles are not parked on the road during the day whilst the work is in progress. Please be mindful that we can only provide access for properties/businesses within the closure. Should this cause any problems or concerns then please do not hesitate to call the number below or alternatively speak to our team on site to allow arrangements to be put in place.

You can help us by following this advice:

- Please keep children away from the works to ensure their safety
- Please drive appropriately through the work
- Check your shoes before entering your property or car to make sure there is no bitumen from the work.

Find out more

Please read the enclosed frequently asked questions, this should answer most of your queries about surface dressing. Further information can also be found by visiting derbyshire.gov.uk/roadimprovements

Kind regards

Mark Bedford
Customer Service Manager

Why have you chosen this road for surface dressing?

Some roads that are in relatively good condition will be treated with preventative maintenance treatments, whilst others requiring much more extensive treatments will be left until treatment can be prioritised for funding.

Will the road need to be closed?

On average roads are not closed to lay surface dressing. However, access is limited for short periods and on busy roads traffic management is utilised to protect the surface until the initial sweeping

How long will the work take?

Surface dressing is usually completed at each site within the day. Periodic sweeping continues for approximately one month, followed by the replacement of any lining and cat's eyes.

I require access to my property/business?

Due to the nature of the work involved there will be short periods when access cannot be maintained. Where there is particular access requirements please speak to the gang on site who will usually be able to accommodate people's needs. As with any of our closures access to properties and businesses within the closure will be maintained. Should you need to enter the closure speak to an operative at the closure point who will be able to advise you further. It may be that there is a short wait while the site is made safe. You may be asked to follow the diversion route to enter the closure at the other end as that is a safer place to enter.

When does the work take place?

The surface dressing season is April to September. Works on busier routes does not commence until 9:30am Monday to Friday and is generally completed by 3:30pm. However, due to the nature of these works weather can also play its part and may cause works to continue beyond the 3:30pm target.

Why has the work not started?

There are several reasons why the work may not have started, or delayed on the day we're working. These usually come down to unexpected circumstances such as vehicle breakdown, non-delivery or even the weather. Severe weather such as heavy rain or hot days can prevent work from happening.

Why are loose chippings not immediately cleared after completion?

A surplus of chippings is required as part of the process to provide an even spread of chippings over the road surface.

Why was I not informed about the proposed works before you arrived on site?

Signs are usually erected on sites needing a road closure at least 14 days prior to works commencing. A letter containing further information is also delivered to properties that front the works.

How is the damage risk to vehicles minimised?

Warning signs are erected along with 20 mph advisory speed limit signs. As long as these are observed there should be no damage to vehicles.

A chip has damaged my windscreen, can I claim for the cost of repair or replacement?

We ensure that we fulfil the legal obligations of the highway authority by erecting signs and following procedure. You would need to speak to Derbyshire County Council for further information.

Why can't roads just be resurfaced?

If roads did not benefit from preventative surface dressing maintenance they would require replacement three or four times as often. Resurfacing roads causes increased traffic congestion and is much more expensive and time consuming.

How often is surface dressing required on roads?

This is dependent upon several factors. Ideally, a new carriageway will be surface dressed three times at intervals of between ten and fifteen years, followed by replacement after a further ten to fifteen years.

What is the difference between surface dressing and resurfacing?

Surface dressing involves treating roads which are in relatively good condition with preventative maintenance treatments to maintain their good condition.

Resurfacing is a more extensive structural maintenance treatment which involves removing up to 300mm of a worn-out road surface and replacing this with new material.

How can you help us?

It would be much appreciated if you could ensure vehicles are not parked on the road during the day whilst the work is in progress. Should this cause any problems or concerns then please do not hesitate to call the number below or alternatively speak to our construction crew on site to allow arrangements to be put in place.

You can help us by following this advice:

- Please keep children away from the works to ensure their safety.
- Please drive appropriately through the works.
- Check your shoes before entering your property or car to make sure there is no bitumen from the works.

Respecting our work force

Like many of you our work force have a job to do, as with any job we expect them to be treated fairly and respectfully. We understand that roadworks can be frustrating and stressful, but these frustrations shouldn't be taking out on our workers. They are there to keep you safe and do a job as safely as possible.

More information

If you would like more information about surface dressing and why the road has been chosen please contact Derbyshire County Council on highways.hub@derbyshire.gov.uk

If you have a question about the working operation please contact khscustomer@kier.co.uk and we will respond to you.